



Center for Clinical Standards and Quality/Survey & Certification Group

Admin Info: 17-10-ALL

DATE: March 24, 2017

TO: State Survey Agency Directors

FROM: Director
Survey and Certification Group

SUBJECT: Clarification on the Issuance of Survey Results Following a Revisit

Memorandum Summary

- **Issuance of CMS Form 2567-B:** As stated in several sections of the State Operations Manual (SOM), that the Centers for Medicare & Medicaid Services (CMS) requires the CMS Form 2567-B to be issued following a revisit to document the deficiencies from the original survey that were found to be resolved. When all deficiencies from the original survey are resolved, the CMS Form 2567-B is issued with a cover letter stating that all deficiencies have been resolved.
- **Issuance of CMS Form 2567 on revisit:** A CMS Form 2567 is issued for revisits only when existing deficiencies are not resolved or new deficiencies are cited.
- **CMS is clarifying that the CMS Form 2567-B is only required between the State Survey Agency (SA) and Regional Offices (ROs).**

Background

There has been inconsistency among the CMS ROs about the survey report forms sent to a provider when a revisit is conducted and all deficiencies from the original survey are found to be corrected. Some ROs require that a CMS Form 2567, with a statement that all deficiencies are resolved, be issued in addition to the CMS Form 2567-B which denotes the deficiency(ies) from the original survey and the date(s) of correction for each deficiency. The thought being that providers and others would be confused in the absence of a CMS Form 2567 stating that no deficiencies were found.

New Process

In an effort to simplify the process and promote national consistency for the issuance of CMS Forms 2567 and CMS Forms 2567-B following a revisit, we are providing additional guidance. The use of the CMS Form 2567-B is to become an internal document between the SAs and the ROs.

The SAs are no longer required to complete the CMS Form 2567-B for provider/supplier notification to inform facilities that they have come back into compliance, however, SAs are required to produce the CMS 2567-B to the ROs.

Revisit determines that all deficiencies have been corrected, and no new deficiencies are cited.

- A CMS Form 2567-B is issued by the SA to the RO only, listing all deficiencies corrected and dates that the corrections were completed.
 - The box at the bottom of the form entitled “Check for any uncorrected deficiencies” is not checked.
- The cover letter accompanying the CMS Form 2567-B states that all deficiencies were found to be corrected at revisit.
- No CMS Form 2567 is issued.

Contact: Please contact your Regional Office.

Effective Date: Immediately. This policy should be communicated with all survey and certification staff, their managers and the State/Regional Office training coordinators within 30 days of this memorandum.

/s/

David R. Wright

cc: Survey and Certification Regional Office Management